



2003
Annual Report



Mary Rutan
Hospital

"Progressive Quality Healthcare With A Personal Touch"

MESSAGE FROM THE CEO



We live in a world of continuing challenge and constant change. Our community reflects this in the diversity of the people and the abundance of opportunities and demands we face each day. In this environment, it is critical that a vital community resource like Mary Rutan Hospital stays firmly focused on fulfilling our mission of providing “progressive quality healthcare with a personal touch.”

During my 15 years at Mary Rutan Hospital, I’ve always been proud of the way MRH has shown care and concern for the patients and the families we serve. Not only do we offer excellent, compassionate health care services every hour of every day, we also work to achieve real gains in our level of caring, by introducing new programs and investing in advanced technology.

As we move ahead, we are mindful of our history – that this community brought us into existence and has supported us since the hospital opened its doors 85 years

ago. We are also reminded of the strong and visionary leadership that, for nearly 30 years, has been provided by Ewing “Butch” Crawfis. Today, in our role as the local health care leader, we must continue to grow and improve, respond to the evolving needs of our residents and to the changes in the world around us.

The key to fulfilling our mission is providing a full range of health care services that are not only high in quality but also accessible to the people of our community. Although a sound infrastructure and state-of-the-art technology are critical to achieving this goal, I cannot overemphasize the important role of our staff, board of trustees, volunteers and the physicians who practice in our community. These skilled and caring individuals work as a dynamic team, always focused on their ultimate objective – the health and well-being of our patients.

Over the last several years, Mary Rutan Hospital has accomplished the most dramatic expansion of services in its history. We’ve achieved this milestone by investing in our resources wisely and by following a visionary strategic plan that understands this community and its anticipated need for health care. Many people don’t realize that Mary Rutan Hospital, as a rural community hospital, is extremely unusual. We rise above the commonly held view of a rural community hospital because we’ve devoted extensive resources to acquire advanced technology and institute leading edge programs that serve the needs of our growing community.

As Mary Rutan Hospital pursues its goals, we are proud of our accomplishments; and we thank you for your enduring involvement and support. Together, by focusing on the fulfillment of our mission, we can be sure the residents of Logan County and our surrounding community will continue to receive the high quality health care services they need and deserve.

Amanda C. Goble
President, CEO

MISSION STATEMENT

2003

Mary Rutan Hospital Board of Trustees, administration, management, staff, physicians and volunteers are committed to providing “Progressive Quality Health Care With A Personal Touch” within the communities we serve.

Using this mission as our foundation, we strive to:

- Continually seek opportunities to expand the continuum of health care services available within our community and to promote patient education and safety.
- Enhance the quality of healthcare through the pursuit of service excellence.
- Create a workplace environment that recognizes and rewards the positive efforts of each employee in the delivery of patient care, and fosters opportunities for career development, communication, teamwork and respect for each individual.
- Anticipate, respect and respond to the needs and expectations of the community, physicians, providers and staff.
- Maintain a position of financial strength and efficiency utilizing sound management practices.



Throughout this Annual Report we’ve included statistics such as the one below to give a broad overview of Mary Rutan Hospital’s growth in services..

*General surgery up **10.4%** over last year.*

Bringing Cancer Care Close to Home

A project that spanned several years from inception to completion has become a reality with the opening of the High Point Regional Cancer Center.



Since breaking ground nearly a year ago and through the continued support of the community, the Cancer Network of West Central Ohio is pleased to announce the opening of the High Point Regional Cancer Center.

The state-of-the-art 15,000 square foot facility is located on 1.869 acres on Ewing Crawfis Circle at the Sloan Boulevard Professional Park. The Cancer Network of West Central Ohio has invested over \$4.5 million to bring advanced radiation therapy technology to Logan and surrounding counties.

“We are pleased to be part of the Cancer Network of West Central Ohio and to be able to provide excellence in cancer care right here in our own community,” says Mandy Goble, President and CEO for Mary Rutan Hospital. “Before the opening of this facility, patients were required to travel several times a week to larger cities to receive radiation and chemotherapy treatment. The traveling adds extra stress and fatigue to an already difficult time for many patients and their families. The High Point Regional Cancer Center provides an environment within our community that will improve cancer care by providing radiation oncology and medical oncology experts in one location,” states Ms. Goble.

The new facility offers additional space and comfort for both patients and their families. While friends or family members are waiting for their loved ones to receive treatments, they can spend time relaxing by the fireplace

or browsing through resources in the community resource center (provided by the American Cancer Society). Dedicated rooms will serve patient privacy requirements and keep family conferences private. Outpatient laboratory services, social services, nutritional services and pastoral care complete the many services provided.

Radiation Therapy Services will be administered by Rena B. Zimmerman, M.D. and Samuel P. Au, M.D. Dr. Zimmerman has been named the Medical Director of the High Point Regional Cancer Center in Bellefontaine, and will be responsible for the Radiation Oncology Services. Dr. Zimmerman has an extensive background as a Medical Director with facilities in California, Arizona, Mississippi and most recently with the Allison Radiation Oncology Center in Lima, Ohio. Dr. Au is board certified in Radiation Oncology and completed his medical degree from the University of Southern California and has a strong background in both the technological and clinical areas with the Cancer Network of West Central Ohio. Mary Rutan Hospital, in conjunction with The Arthur G. James Cancer Hospital, will provide Chemotherapy & Medical Oncology Services at the Ewing H. Crawfis Oncology Clinic, within the High Point Regional Cancer Center. Magid H. Amer, M.D., FACP will provide cancer care weekly at the new Cancer Center. Dr. Amer’s experiences include: teaching faculty at the Wayne State University, School of Medicine; head of the Section Medical Oncology at King Faisal Specialty Hospital and Research Center in Saudi Arabia and Director of the

Cairo Cancer Clinic. He has been extensively published in Peer Review Journals and brings a wealth of practical experience to his current practice at The James and the High Point Regional Cancer Center.

The Cancer Network of West Central Ohio is comprised of six member hospitals; Mary Rutan Hospital, Joint Township District Memorial Hospital, Mercer County Joint Township Community Hospital, St. Rita’s Medical Center and Van Wert County Hospital. Jim Isaacs, President of the Cancer Network of West Central Ohio stated, “I am honored to be a part of a healthcare collaborative that is focused on providing quality healthcare at the most convenient location for the patient and the patient’s family. In just a few short months, this goal was achieved with the opening of the High Point Regional Cancer Center in Bellefontaine.”



For more information on the High Point Regional Cancer Center call (937) 592-9221.



*Physical Therapy services continue dramatic increases since the opening of the new Mary Rutan Hospital Physical Rehabilitation Center, experiencing an additional **12.8% increase** last year alone.*

Mad River Family Practice The Ohio State University Rural Program

Randall Longenecker MD, Associate Rural Program Director

Mary Rutan Hospital continues its support of The Ohio State University Rural Residency Program through Mad River Family Practice.

Directed by Dr. Randall Longenecker, The Ohio State University Rural Program has been a seedbed of innovation in the area of rural health professions education, including medical students, nurse practitioner students and resident physicians. This year the program is implementing the "2-2-2" waived program approved by the RRC, the first integrated rural training track of this nature in the country. Two new residents, Dr. Harpreet Arora and Dr. Rajeev Singh, started July 1, 2003 and will spend all three years of residency training based in Logan County, interspersed with immersion experiences in Columbus at University and Childrens' Hospitals.

The Rural Program's other major accomplishment this year was the successful launch of a Rural Health Scholars program, an annual program in leadership development for medical students interested in rural generalist practice. This year's group included eleven students in the first, second and third year of medical school. The first annual Retreat featured Steve Wilhide, Executive Director of the NRHA and an Ohio native, and Harry Graber, a rural physician, local cardiologist and internationally known researcher in familial cardiomyopathies. In February, two students were privileged to attend the Rural Health Policy Institute in Washington, DC. Through efforts such as this the Rural Program has seen its reputation spread among medical students around the state.

Dr. John Duffy graduated this year, bringing the number of graduates from the program to five, four of whom are now in rural practice in Ohio and across the nation.

A major upgrade to the videoconference room at Mary Rutan Hospital, with the assistance of grants from the Department

of Family Medicine and the MRH Medical Staff, will bring greater technical capabilities, including the potential for videoconferencing with other rural programs. A Rural Family Medicine Endowment Fund has been established at Ohio State University and brings hope of sustainable funding. It will provide resources for special projects, and eventually allow for the establishment of a professorship or chair in rural Family Medicine.

In addition to a busy local clinical practice and the demands of teaching, residency faculty and staff remain active regionally and nationally. The Rural Program has evolved into a "rural health professions campus," and it is hoped that this model of community-based health professions education can be replicated in other rural communities in Ohio, perhaps in time leading to an "Ohio Rural Health Professions Campus Network." Currently Dr. Longenecker, as newly appointed Assistant Dean for Rural Medical Education at Ohio State, is pursuing partnerships with the Ohio Farm Bureau and Ohio's State Office of Rural Health in sponsoring such an effort.



2003 Trustee Boards

Mary Rutan Hospital Board Of Trustees

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John Belser
Doug Chamberlain
Rick Gildow
Dr. Harry Graber
Art Harper
Joan Haushalter
Dean Horn - Vice-Chairperson
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Mark McIntyre
Darin Olson
Tom Simon
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Dean Horn
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Linda Hilliker
Don Leis
Mike Phillips
Jack Reser
Tom Simon

Corporate Officers

Amanda C. Goble - President, CEO
Ronald H. Carmin - Treasurer
Pamela J. McBrien, Secretary

Laboratory Services experienced a **9.2% increase** in 2003.

Mary Rutan Hospital Volunteer Programs

Mary Rutan Hospital has two active volunteer programs that provide services throughout the hospital and various community events. The Guild I volunteer program has been active for many years and has 232 total members with 163 remaining as an active membership. *In 2003 the Guild I contributed over 15,500 hours of service and are a strong and vital part of the MRH team.* The newest part of our volunteer program is our VolunTEENS/Candystriper program. This program has been in existence for approximately two and a half years and has 30 members from various area schools. The VolunTEEN/Candystriper program is made up of teens between 14 and 18 years of age. *Denotes teen volunteer.

Over the years, many of our volunteers have given numerous hours of service to Mary Rutan Hospital and members of our community. Listed below are those members that have worked 500 or more volunteer hours.

500 Hours

Nancy Ashcraft
Terry Baker
Rachel Dodd
Marion Hemphill
Jane Jeffrey
Rachel Lyons
Betty Outland
Peg Shirk
Miranda Wren*
Jeannie Zupp

600 Hours

Katie Amidon
Helen Cook
Kathlyn Evans

700 Hours

Martha Bayliss
Phyllis Brunson
Donald Cooper
Robert Duff
Betty June Miller
Doris Thaxton

800 Hours

Colleen Amey
Gloria Duff

Simon Hess*

Sarah Kearfott
Jane Riddle
Betty Small
Rose Mary Woods

900 Hours

Jean Frazier
Rita Goeke
Fred C. Krouskop
Imogene Lenhart
Cynthia Steiner

1000 Hours

Wilma VanHorn

1100 Hours

Roberta Graber
Mary Jane Hursh
Betty Jo Kerns
Nina McPherson
Maxine Newland

1300 Hours

Joyce Poling

1400 Hours

Miriam Forsythe
Fern Huffman

Mary Smith

1500 Hours

Martha Conn

1600 Hours

Celia Hooley

1700 Hours

Phyllis Braden

1800 Hours

Alberta Lambert

1900 Hours

Dorothy Notestine

2000 Hours

Martha Stanley
Betty Titus

2100 Hours

Maxine Dodds

2200 Hours

Mary Alice Winter

2400 Hours

Jo Jackson

2500 Hours

Rheba Angle
Shirley Culp
Betty (B.J.) Miller

2800 Hours

Dorothy Whisman

3000 Hours

Eleanor Huffman

3200 Hours

Elinor Dowden
Leroy Dowden

3300 Hours

Betty Hunt
Judy Verbsky

3400 Hours

Joyce Sowers

3800 Hours

Ellen Reynolds

AUDITED STATISTICS 2003

ADMISSIONS	3,527
AVERAGE LENGTH OF STAY	3.9
BIRTHS	507
OUTPATIENT VISITS	92,787
EMERGENCY VISITS	21,724
FUNDS AVAILABLE	
Charges for patient visits	\$82,923,437
Full payment was not received from:	
Government and third-party payors (contractual)	(\$28,253,303)
Those unwilling to pay (bad debt)	(\$2,171,470)
Those unable to pay	(\$1,539,395)
Total services unpaid	(\$31,964,168)
Net revenue from patient services	\$50,959,269
Revenue from other sources	\$2,291,528
Total funds available	\$53,250,797
FUNDS APPLIED	
Salaries, wages and benefits paid	\$25,557,856
Supplies	\$6,414,203
Depreciation	\$2,958,892
Other operating expenses	\$15,046,797
Provision for future services	\$3,273,049
Total funds applied	\$53,250,797



MRH employs **682** individuals who contribute to the local economy.

CANCER CENTER-MARY RUTAN HOSPITAL

In Memory of Alice Janet Johnson
 Ida L. Copenhaver
 Ms. Mary Lu Graham -
 Terry & Martha Miller

CARDIO-VASCULAR SERVICES-MARY RUTAN HOSPITAL

In Memory of Gary Cook
 Roger & Connie Kennard
In Memory of Earl Earick- Birthday Remembrance
 William & Lesli Harris
In Memory of James Fent
 Karl & Sheryl Morris
In Memory of Edith Williams
 Karl & Sheryl Morris

CHILDREN'S GIFT FUND-MARY RUTAN HOSPITAL PEDIATRICS

Ruth Lyons Childrens Gift Fund

GENERAL FUND MARY RUTAN FOUNDATION

Northwest Physical Therapy Service Inc.

In Memory of Gary Cook
 Clifford Richardson
In Memory of Keith Sutton
 Jerry & Lois Coons
 Marcia M. Davis
 Employees of Mary Rutan Hospital
 Noma Fidago
 Jerry & Sharon Jones
 Dwight & Rochella Spencer
 Charles & Kathy Stout
 Michael & Barbara Trowbridge
 Angie Whitcraft

HEART PARTNERS PROGRAM FOR AREA HIGH SCHOOLS-MARY RUTAN FOUNDATION

Ohio State Eagles Charity Fund

HEALTHCARE SCHOLARSHIPS-MARY RUTAN FOUNDATION

Mary Rutan Foundation General Scholarship Fund
 Ed & Jewell Berry
 Ronald & Candy Carmin
 Robert & Amanda Goble
 Tom & Laura Miller

Billy & Sue Parsons
 Judy Sexton
 Jim & Freda Smith
 Dwight & Roxy Spencer
 Wayne & Ellen Stevenson

Honda of America Dollars for Doers of Volunteer Work
 Jennifer Weiland

In Memory of Gary Cook
 Anonymous
 Mrs. Dwight Ballinger & Family
 Larry & Beverly Brenner
 David & Beth Christian
 Richard & Leah Cook
 James & Janet Donnelly
 Charles & Choyce Earick
 Mrs. Betty Estridge
 Del & Kathy Fullenkamp
 Keith & Cindy Gildow
 William & Lesli Harris
 Paul & Sally Harshbarger
 Susanne Harvey
 Thomas & Nina Hauenstein
 Honda Associates
 Tom & Sandra Jameson
 Steve & Kathy Kapp
 John C. Kaufman
 Dick & Sue Kirby
 John & Ann Maier
 Floyd & Joyce McCafferty
 Mid Ohio Anesthesiology
 John Colombo
 Aaron Didich
 John Rutledge
 New Carlisle Middle School
 Richard & Patricia Ortl
 Mary Pash
 Phil & Judy Ramsey
 Dr. David & Mrs. Kyoo Ryu
 William & Susan Tinsley
 Beth Waddell
 Edwin & Miriam Wynn

Beach Medical Education Fund
 Dr. Douglas & Norma Beach
 John & Joyce Sowers

In Memory of Luella H. Heydinger
 Dr. Douglas & Norma Beach

In Memory of Judy Sexton
 Wayne & Susan Chapman
 Paul & Sally Harshbarger

Family Medicine Academic Fund

In Memory of Martin Longenecker
 K. Edward & Tara Wagner

Roy & Miriam Metz Nursing Scholarship Fund

In Memory of Roy & Miriam Metz
 Marcia M. Davis

In Memory of Judy Sexton
 Marcia M. Davis

HOME HEALTH-MARY RUTAN HOSPITAL

In Appreciation For Services
 Gene & Marie Butterfield

In Memory of Virginia (Ginny) Michael Sanford
 Dave & Barbara Hess

In Memory of Daisy Swisher
 Family of Daisy Swisher

MEDICINE ASSISTANCE FUND- MARY RUTAN FOUNDATION

Employee/Volunteer Craft Fair-Mary Rutan Hospital
 Ed & Jewell Berry
 Daniel & Brenda Brueshaber
 Business Office Employees-Mary Rutan Hospital
 Ronald & Candy Carmin
 Terry & Mary Coleman
 Ewing Crawfis
 Richard & Marie Downing
 Robert & Amanda Goble
 David & Melanie Gossard
 Ladies Aid-Russells Point Community Church
 Jeanette Lambert
 Al & Elsie Lucas
 Pamela McBrien
 Tom & Laura Miller
 John & Becky Nicholl
 Dennis & Marian Nolan
 Billy & Sue Parson
 Steve & Sandy Rabenstein
 Respiratory Therapy Department-Mary Rutan Hospital
 John & Madelyn Reynolds
 Judy Sexton
 Jim & Freda Smith

Dwight & Rochella Spencer
 Pattie Steele
 Jason & Angie Whitcraft

In Memory of Richard Martin
 Marcia M. Davis

In Memory of David Stidam
 Dennis & Pamela McBrien

In Memory of Bertha King, James McBrien, & Don Miller
 Dennis & Pamela McBrien

In Memory of Bobby Laird
 Marcia M. Davis
 Timothy Froebe
 Paul & Sally Harshbarger

In Memory of James McBrien
 Marcia M. Davis

In Honor of John Kivimaki
 Registration & PBX Employees- Mary Rutan Hospital

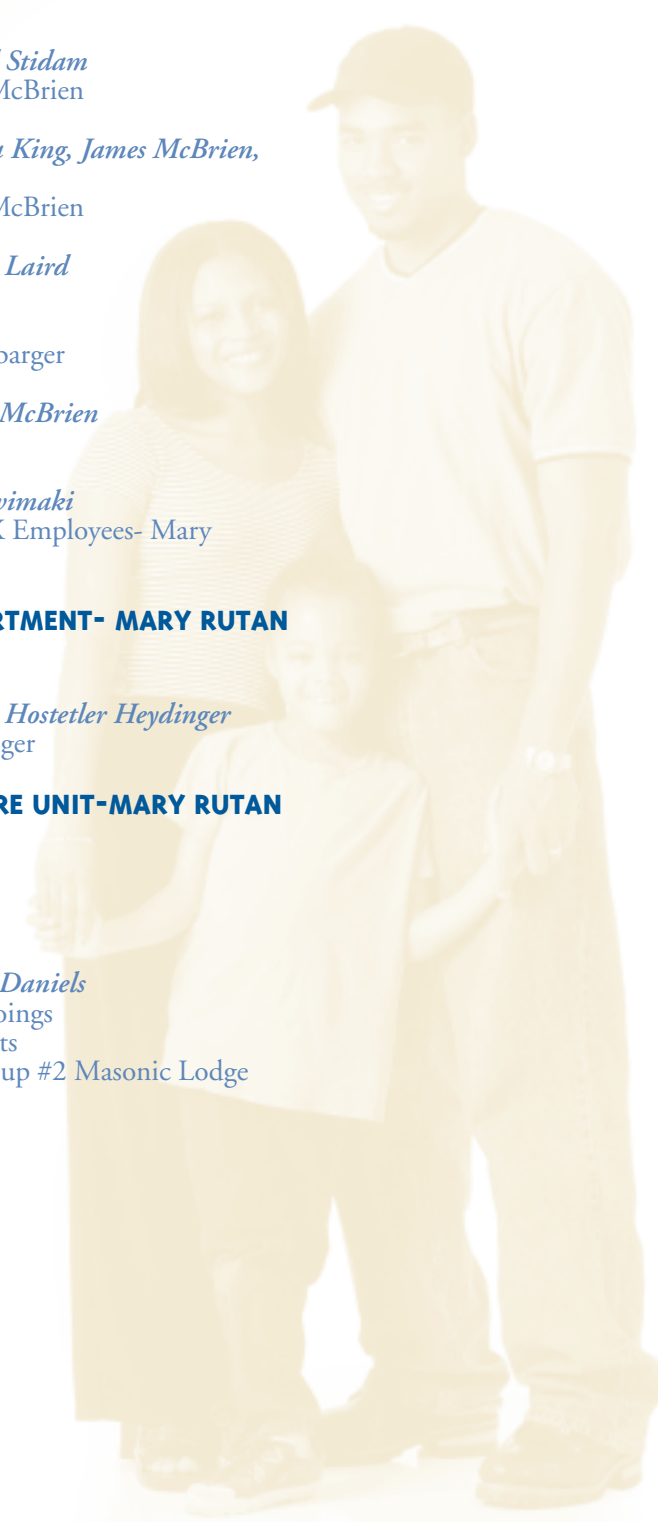
RADIOLOGY DEPARTMENT- MARY RUTAN HOSPITAL

In Memory of Luella Hostetler Heydinger
 Dorothy K. Heydinger

TRANSITIONAL CARE UNIT-MARY RUTAN HOSPITAL

In Kind Gift
 Sharon McDaniel

In Memory of Freda Daniels
 Junior & Sonnie Goings
 Dick & Judy Roberts
 Senior Citizens Group #2 Masonic Lodge



*Emergency Room visits have experienced significant increases over the past several years with an additional **10.3% increase** in 2003.*



Mary Rutan Hospital
 205 Palmer Avenue
 Bellefontaine, Ohio 43311



MAP KEY

- 1** 205 Palmer Ave.
Mary Rutan Hospital
1-937-592-4015
- 2** 110 Dowell Ave.
Logan View Center
• Home Medical Equipment
- 3** 120 Dowell Ave.
Ewing H. Crawfis
Imaging Center
• MRH Business Office
• Education
• Home Health
• Finance
• Hospice
- 4** 21 Hunter Place
• MRH Business Office
• Education
• Home Health
• Finance
• Hospice
- 5** 2200 Timber Trail
Mary Rutan Hospital
Physical Rehabilitation
Center
• Physical Therapy
• Occupational Therapy
• Speech & Audiology
- 6** 2160 Ewing Crawfis Circle
High Point Regional
Cancer Center
• Ewing H. Crawfis
Oncology Clinic
• Mary Rutan Hospital
Laboratory